

# Immune Workplace Solution

Rebooting and defining a resilient workplace environment while enabling workforce return after the pandemic.



COVID-19 has disrupted the world. The workplace has undergone a major paradigm shift, with social distancing guidelines in full force, and we can expect more changes to follow as the workforce settles into the new normal. Organizations that survive and thrive in this new environment would need to take a technology-led approach that incorporates configuration management, incident management, and impact assessment to manage the challenges associated with this new workplace environment.

Some of these challenges include:



**Employee health and status update enablement**



**Management of employee availability for on-site or remote work to ensure BAU**



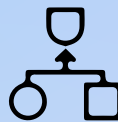
**Meeting the IT needs of a remote workforce**



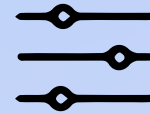
**Contact tracing and mandatory screening**



**Operational support and identification of potential threats and vulnerabilities**



**Maintaining an overall view of the situation to control variables such as employee density on - premises workforce**



**The use of physical barriers and the careful management of air exchange filtration**

To solve these challenges for forward-looking global enterprises,

HCL has introduced the Immune Workplace Solution.



# The Immune Workplace Solution

- Enable employees to notify their employer of their health status
- Take action as each employee's status changes
- Manage employee availability for on-site or remote work
- Coordinate with IT services on the additional needs for the remote workforce

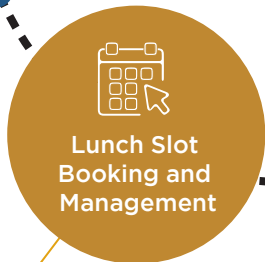
- Employee contact tracing
- Track workforce movement
- Generate exposed staff list

## Configuration Management:

- Spatial configuration with social distancing guidelines
- Dynamic capacity management



## Immune Workplace Solution



## Operational Support:

- Anticipate identify vulnerabilities
- Schedule
- Situational
- Tracking, treatment, incident management, and recovery planning
- Command center for 360° view

- Analyze space assignments
- Support flexible seating (hot desking/hoteling)
- Review and approval based on risk assessment
- Exposure notification and alerts
- Proximity Analysis and Contact Tracing
- DigiPass for touchless entry or access

- Density management
- Virtual queuing zones and slot management
  - Tracking and geo-fencing
  - Caterer and housekeeping staff management and impact assessment
- DigiPass for touchless entry or access

- Analyze space assignments
- Review health status and in-work social distancing guidelines, and schedule meetings or appointments
- Exposure notification and alerts
- Proximity analysis and contact tracing
- DigiPass for touchless entry or access
- Caterer and Housekeeping staff management and impact assessment

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